

Empowering Your Business Through Security Compliance & IT Support

We're Here to Support

When using DataScan's software solutions, we handle the security, compliance, and IT requirements, freeing up your resources to focus on your core business goals. This allows you to drive innovation, improve efficiency, and accelerate growth for greater success. Here's how we support you:

Application Monitoring and Support

How much time is spent on application monitoring and support?

At DataScan, we understand the significant demands that application monitoring and support places on your team. Our dedicated monitoring and support service takes this burden off your shoulders. Our expert team monitors all DataScan software solutions 24/7, providing best-in-class proactive support to swiftly resolve any issues that arise, ensuring smooth operations.

According to Drata's
2023 Compliance
Trends Report,
organizations spend, on
average, 4,300 hours
annually to achieve or
maintain compliance!

Disaster Recovery Planning and Testing

How much time do you spend on disaster recovery planning and testing?

We offer a comprehensive disaster recovery plan to handle critical tasks on your behalf. Our plan focuses on real-time replication to limit data loss and increase speed to recovery. By entrusting DataScan with your disaster recovery planning and testing, you can have peace of mind knowing that your business is prepared for any unforeseen events, ensuring continuity and resilience.

Audit and Compliance

How much time do you spend on Audits and Compliance?

Navigating audits and maintaining compliance, especially in the regulated finance industry, is time-consuming. DataScan's comprehensive service to handle these tasks for you. Our security and compliance experts ensure our systems meet and exceed evolving regulatory demands, saving you valuable time and resources.

With DataScan, you can focus on your core business while we take care of your audit and compliance needs. This includes annual assessments, questionnaires, and open house security events. We also work directly with your security and compliance teams, providing face-to-face support and beyond. We work to ensure we stay ahead of continually changing regulations, and as a SOC2 Type II accredited organization DataScan strives to be an "A+" Vendor!

Patching Infrastructure and Application Components

How much time do you spend patching infrastructure and application components?

Patching is crucial for maintaining security and performance. DataScan ensures your systems are always current with the latest patches and updates, minimizing vulnerabilities and downtime. With our team managing the patching process, your infrastructure remains secure and optimized, allowing you to concentrate on your business priorities.

Managing Open Risk Items and Vulnerabilities

How many open risk items or unaddressed vulnerabilities do you manage?

DataScan continuously identifies and mitigates open risk items and vulnerabilities, providing you with peace of mind knowing that your systems remain secure. Our comprehensive risk assessment and mitigation strategies reduce unaddressed vulnerabilities, keeping your organization protected against potential threats. With DataScan managing your risk items, you can confidently focus on driving your business forward.

DataScan's Defense-In-Depth Philosophy

At DataScan, we prioritize data security through our defense-in-depth strategy, which is integral to all our solutions. This approach involves implementing multiple layers of security controls across networks, endpoints, applications, and data to protect against a wide range of threats, including ransomware, phishing attacks, and unauthorized access.

Our strategy includes a robust firewall configuration, intrusion detection systems, and endpoint protection solutions to safeguard every entry point into your network. Additionally, we incorporate proactive threat intelligence and security analytics, ensuring that your DataScan software solutions are safeguarded against both external threats and internal vulnerabilities. With our comprehensive and proactive approach, your data remains secure, allowing you to focus on achieving your business objectives.

